

NEW FAST TRACK MOVE IN SYSTEM

In partnership with HRPA 2019 and Voyage Control, the MTCC is offering you an opportunity to **skip the** drive to the Marshalling Yard and book a move in time through our online portal.

The MTCC Voyage Control registration system is available for Move In Only for:

Tuesday January 29th 12:00pm – 6:00pm

If you do not wish to use the online registration process, you must check into the MTCC marshalling yard located at 100/120 Cherry Street.

If you would like to take advantage of this opportunity to save time and the hassle of navigating through the downtown core, please read on:

The MTCC has introduced a free, fast track reservation system for booking a Loading Dock time. We hope that you choose to take advantage of this new system to improve your Move-In experience for HRPA 2019.

The benefits of registering and booking through Voyage Control include:

- The ability to drive directly to the South Docks for your allotted time slot without having to check in at the Marshalling Yard.
- Your online booking will give you a dedicated space and time slot for your vehicle.
- No waiting at the Marshalling Yard; No diversions through the downtown core to reach the Metro Toronto Convention Centre Loading Areas.
- You can schedule a Move-In or Delivery time for your show items from anywhere, and choose an available time loading convenient for your business demands.
- Receive Up to date communication from the MTCC Dock Staff.

Move In Registration for HRPA opens: Tuesday, January 8, 2019. You will NOT be able to book a move in time before this date.



HOW TO BOOK:

Please visit http://voyagecontrol.com/mtcc to make your booking on the Metro Toronto Convention Centre portal.

LINK TO FREQUENTLY ASKED QUESTIONS:

Voyage Control ZenDesk: https://mtccvoyagecontrol.zendesk.com/hc/en-ca

IMPORTANT INFORMATION ABOUT YOUR VOYAGE CONTROL ACCOUNT:

First time users: Click the 'Sign Up' button on the Log in page to create a unique account.

CUSTOMER SUPPORT:

For more information about the system, please contact the MTCC at 416 585 8345/416 585 8506 between 9:00am-5:00pm or <u>#Docks@mtccc.com</u> or Voyage Control at <u>mtcc@voyagecontrol.com</u>.

MOBILE APPS:

The Voyage Control app can be downloaded on Android or iOS by visiting your app store. You can register, and make, or change your booking from any location, even while en route with the Voyage Control app.

Thank You

MTCC Docks Department